

20\_\_-20\_\_ Educational Year \_\_\_\_ High School, \_\_\_\_ Term \_\_\_\_ Written English Exam for  
\_\_ Grades

**L1**

Name: \_\_\_\_\_ Surname: \_\_\_\_\_ Class: \_\_\_\_\_ Number: \_\_\_\_\_ Mark: \_\_\_\_\_

## A-READING

It is priceless to have a real friend who is always there for you. I'm one of those lucky ones to have that person in my life. Stacy and I are best friends and we spend so much time together. We go to the same school and we are also classmates.

\_\_\_\_\_. There is a gym at our neighbourhood where we work out. Oh, did I mention that we live very close to each other? We share everything, from the things which make us happy to the events that makes us sad.

\_\_\_\_\_. True friends support and help each other when they feel depressed and down.

### 1. Read the text and complete it using the sentences below. (3x3=9 pts.)

- A- Shortly, Stacy is a great friend who makes me the happiest person in my life  
B- After school we prefer going to places where we can do shopping and have coffee  
C- I think this is the most important part of a true friendship

### 2. Read the text again and write true (T) or false (F). (5x3=15 pts.)

- 1- The narrator thinks that having a true friend is priceless. \_\_\_\_\_  
2- She is very unfortunate because doesn't have a real friend. \_\_\_\_\_  
3- The narrator and Stacy go to the same school but they are in different classes. \_\_\_\_\_  
4- Both of them like doing sports. \_\_\_\_\_  
5- The narrator thinks real friends are always there for each other. \_\_\_\_\_

## B- VOCABULARY (5x3=15 pts.)

### 1- Fill in the blanks using the words below.

**loyal      edgy      shy      generous      extraverted**

1. I have always been a \_\_\_\_\_ supporter of my football team.  
2. My brother used to be \_\_\_\_\_ and didn't talk to people very much.  
3. Ashley is really \_\_\_\_\_ nowadays because she is waiting for the exam results.  
4. \_\_\_\_\_ people are usually very active, lively and friendly.  
5. My grandmother, who is a very \_\_\_\_\_ person, always buys things to us.

### 2 - Match the words with the definitions (5x3=15 pts.)

- |                |       |   |
|----------------|-------|---|
| 1. pessimistic | _____ | a. a person who doesn't like to talk about his achievements |
| 2. trustworthy | _____ | b. a person who always thinks that bad things will happen   |
| 3. confident   | _____ | c. a person who is usually aggressive and angry             |
| 4. modest      | _____ | d. a person who is reliable and can be trusted completely   |
| 5. fierce      | _____ | e. a person who is sure of his/her own abilities            |

## C – GRAMMAR

### 1- Combine the sentences using *who* or *that*. (5x3=15 pts.)

1. I work for a man. The man used to be a dentist.

2. I sent a text message to my nephew. My nephew lives in Canada.

3. They broke the kindle. The kindle belonged to their teacher.

4. Jill dropped a vase. The vase was new.

5. The patient liked the doctor. The doctor was very friendly.

### 2- Fill in the blanks using *which* / *where* / *whose*. (5x3=15 pts.)

1. The cat \_\_\_\_\_ is sleeping is very ill.

2. Hamburg is the city \_\_\_\_\_ I met your father.

3. The artist, \_\_\_\_\_ name I have forgotten, has beautiful paintings.

4. Ibiza is the \_\_\_\_\_ city rich people go on holidays.

5. Luna, \_\_\_\_\_ is Mike's dog, was alone all day.

## D- WRITING (16 pts.)

**Write a short paragraph about one of your travel experiences answering the questions below. (Each question is two points. Overall meaning and use of language= 4 points.)**

Who is your best friend?

When did you meet him/her?

What activities do you do together?

Why do you think you are best friends?

What do you learn from each other?

Do you think you will be friends forever?

**My best friend is** \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_.

Exam Duration: 40 min.

## SPEAKING TIME

Answer the questions below.

1. Do you make friends easily? Why / Why not?
2. What qualities do you think are important in a friendship?
3. What can happen if a person has no friends?

## LISTENING

Listen to the track, put the sentences into the correct gaps and answer the questions.

*stress management, time management, multi tasking, organization*

*min. 2 years Social Media Communication experience*

*proficient with MS Office programmes.*

*Documenting cases into database as needed*

## About Us

DZ Pizza, which has more than 1500 stores around the world, began in 1960 as a single store in Quebec, Canada. Now, it has been reshaped, renewed and reenergized with innovations. In the rise of becoming a true technology leader, the brand is now consistently one of the top 5 companies in online transaction and 50% of our sales in the USA are taken through digital channels. If this sounds like a brand you'd like to be a part of, consider joining our team.

## Additional Job Details

In this position the "Customer Care Representative" will monitor responsibilities listed as follows:

Coordinating with internal departments and marketplaces

---

Following up with the customers franchisee and/or marketplace

The ideal candidate will participate in the development and implementation of policies and procedures relative to all customer contacts. Assist in new team member training as needed.

## Qualifications & Requirements

Bachelor Degree in Customer Affairs or Marketing (preferably M.B.A. or M.A in PR)

---

min. 2 years experience in relational databases, such as MicroSoft Access.

---

excellent communication skills (interpersonal, caring, sincere concern for customers)

creative problem solving skills (quick thinking, practicality, decision making skills)

---

If you want to be a member of our team e- mail us your cover letter and complete resume with a recent photograph by 25 April, 2018.    [info@dzpizzaa.com](mailto:info@dzpizzaa.com)

## 1. What does 'PR' stands for in the passage?

- A) Public Relations
- B) Press Release
- C) Project Report
- D) Pattern Recognition
- E) Personal Representative

**2. Which of the followings are not required for the position in the passage?**

- A) min. 2 years experience as a customer care representative
- B) Bachelor Degree in marketing
- C) Master Degree in Public Relations
- D) proficiency in MS Office Programmes
- E) having time management skills

**3. Read the following sentence and decide if it is true or false. If it is false, correct the statement**

DZ Pizza has reached 1500 stores since 1960. \_\_\_\_\_